## New Deposit Process

We've added a new option for how to manage deposits collected through Smart Service. Using this new option, you can define a Deposit Item that will be used to represent the deposit collected. This option was added to enable users to define a separate QuickBooks account for deposits, for customers that use a current liabilities account. (Enhancements 9231, 9829 & 9880)

## Track Emails Sent through Smart Service

Starting in version 120, when you use one of the email options in Smart Service to send an email, Smart Service will create an email correspondence record, so you can see what was sent to the customer and when it was sent. (Enhancements 9086 & 9851)

## Other Enhancements

1. Completing a job in iFleet now creates an audit log entry for the Completed Date field in Smart Service. (Enhancement # 9418)
2. Added a subtotal field to the Receive window in the Inventory module  (Enhancement #9439)
3. Inactive employees will no longer appear in the Employee dropdown on the Print Work Orders screen. (Enhancement #9611)
4. Added a new Estimate template to match the Invoice template added in version 115. (Enhancement #9623)
5. Added text to the job scheduling tab clarifying how posting works for non-recurring jobs with additional dates. (Enhancement #9655)
6. When emailing invoices from Smart Service, the invoice PDF will now include the invoice number in the file name. (Enhancement #9729)
7. You can now assign a mail merge template file to a marketing campaign. (Enhancement #9737)
8. Added an option to hide inventory and non-inventory items on the invoice when using Lump Sum pricing. (Enhancement #9744)
9. Opening and closing equipment in Smart Service no longer scrolls to the top of the equipment list. (Enhancement #9751)
10. Inactive employees are now hidden by default when selecting which employees to enable Smart Routes for. (Enhancement #9755)
11. Updated the labels for the Print Work Orders and Print Estimates screens to use the heading names selected in Settings. (Enhancement #9756)
12. Added an option to include inactive records within the Lookup Tool. (Enhancement #9766)
13. You can now sort invoices alphabetically on the Manage Invoices screen. (Enhancement #9822)
14. Added a Total field at the bottom of the Automated Billing Management screen. (Enhancement #9826)
15. You can now select multiple invoices at once by holding the shift key while clicking the check box on the Manage Invoices screen. (Enhancement #9836)
16. Revised the SMS registration with clearer instructions and additional industry options. (Enhancement #9849)
17. Added Customer Notes to the Smart Pane on the Scheduler screen. (Enhancement #9885)

## Resolved Issues

1. Resolved an issue that would cause icons to not be visible under Mobile Workforce for some users. (Issue # 8754)

2. Fixed an issue where the subtotal box was misaligned on the default Estimate document. (Issue #9335)
3. Fixed an error that would occur when searching for items with an apostrophe in the Inventory module. (Issue #9362)
4. Resolved an issue that would allow you to create multiple prospects and prospect locations with the same name. (Issue #9413)
5. Corrected an issue with job required fields that could prevent a job from being closed even after the required field is filled in. (Issue #9462)
6. Fixed an error that would occur when trying to send an email if the email template included an address field code. (Issues 9582 & 9869)
7. Updated code for authorizing Smart Service with QuickBooks Online to comply with changes to the QuickBooks Online API. (Issue # 9726)
8. Fixed an error that would occur when converting an estimate if "Create QuickBooks Estimate when converting estimate" is checked, but there are no items on the estimate. (Issue #9752)
9. Fixed a potential vulnerability in the CefSharp assemblies used by Smart Service. (Issue #9806)
10. Resolved an error that would occur when importing a new employee from QuickBooks Online to Smart Service and adding them to the Sales Rep list. (Issue #9817)
11. Fixed an error that would occur when trying to open the Correspondence tab if the user does not have permission to add correspondence. (Issue #9842)
12. Corrected the header of the Work Order document that is sent when selecting "Attach Work Order" under the Email option on a job. (Issue #9843)
13. Resolved an error that could occur when opening Post Work Orders for users on certain SQL Server versions. (Issue #9870)
14. Fixed an issue where the Smart Service installer would not automatically install VC++ Redistributable when needed. (Issue #9871)
15. Resolved an issue that could cause an error when sending an invoice with a "Pay Now" link. (Issue #9872)
16. Corrected a rounding issue for Amount to Collect on estimates. (Issue #9879)
17. Resolved an issue that could result in payments on a batch invoice not being posted to QuickBooks when the batch invoice is posted to QuickBooks. (Issue #9884)
18. Fixed an issue where modifying an invoice causes tax rate to be incorrect for QuickBooks Online Users with Automated Sales Tax disabled. (Issue #9891)
19. Corrected an issue where payment amount was not displayed on the invoice sent for a service agreement with automated billing enabled. (Issue #9895)
20. Fixed an issue for QuickBooks Online users that would prevent voiding a posted payment. (Issue #9897)
21. Resolved an issue that would cause an error when using the item search function within the inventory module (Issue #9905)
22. Fixed an overflow error that could occur when posting payments. (Issue #9906)
23. Resolved an error that could occur when using the Post All button under Post Work Orders. (Issue #9908)