



Enhancements

1. Create estimates from iFleet. iFleet users can now create estimates for their assigned customer from the field. This requires the iFleet user to have “add / edit” or “allow all” permissions granted to their Smart Service employee profile. Estimates can be marked as awarded by iFleet to be approved and converted into jobs by the office, or left for the office to schedule a follow-up. (Enhancement #4449)
2. Ability to pause jobs. iFleet users now have the option of “pausing” a job and returning to it later that day without having to enter an “additional time” record—particularly useful for techs that interrupt a job with a lunch or other breaks or switch between jobs. iFleet also now prompts the user if he starts a job without clocking in for the day or clocks out without ending jobs in progress. (Enhancement #4765)