

Enhancements

 Easier to Reassign Jobs. Smart Service now has an option to select individual jobs by checkbox to be reassigned to another employee from the Enter Completed Work Orders tab. (Enhancement #2005)

Resolved Issues

- 1. Resolved an issue that would cause invoices to fail to post to QuickBooks® Canada. (Issue #1431)
- 2. Resolved an issue where only partial text could be copied and pasted in the Job Instructions, Memo field, Job Item description, and Correspondence notes. (Issue #3834)
- 3. Restored the zoom function to Mobile Workforce. (Issue #3968)
- 4. Resolved an issue that caused the Service Agreement dropdown to display in Prospect Jobs. (Issue #3993)
- 5. Resolved an issue wherein Smart Service would exceed the maximum character limit when creating purchase orders in QuickBooks®. (Issue #4004)
- 6. Fixed an issue where jobs scheduled for the last Sunday of the month were being scheduled for incorrect dates for certain recurrence patterns. (Issue #4005)
- 7. Resolved an issue that prevented a blank line from displaying in the line items for history records that were imported from QuickBooks®. (Issues #4031 and #4032)
- 8. Resolved an issue that would return an error when printing active work orders. (Issue #4034)
- 9. Corrected in an issue that would display 'Tax' or 'Non' tax codes in Smart Service even when those codes had been changed or removed in QuickBooks[®]. (Issue #4038)
- 10. Addressed an issue that would not display the correct license count when reducing the number of Smart Routes users. (Issue #4053)
- 11. Resolved an issue where e-mail addresses separated by a comma would fail validation. (Issue #4055)
- 12. Fixed an issue that would cause jobs that had been removed from the Waiting List to reappear there. (Issue #4090)
- 13. Resolved an issue whereby punctuation marks in Login ID's would cause errors on the Login screen. (Issue #4091)
- 14. Resolved an issue with the e-mail option in 'Print Preview' ribbon for work orders. (Issue #4125)

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- 15. Resolved an issue that would cause items that are set up as percentages to not calculate correctly when selected via the Binocular Tool. (Issue #4049)
- 16. Resolved an issue that would insert value 'NULL' in the job instructions in iFleet when special characters are used when first entering said instructions in Smart Service. (Issue #4058)
- 17. Event logs that are logged in Windows' Event Viewer are now also logged to the database. (Issue #4092)
- 18. Additional data activity for iFleet and Routzy is now logged to the database. (Issue #4093)
- 19. Resolved an authorization error with Google Calendar Integration when the password for the Google Calendar had been changed. (Issue #4099)
- 20. Resolved an issue wherein addresses that are formatted first by a letter instead of a number could not be certified in Smart Service. (Issue #4104)